

Private Lesson Important Information
Snow Sports Consulting Service LLC DBA: SSCS in this document.

- Payment in full is required at time of booking.
- Additional students are welcome but must be close to the same age and/or ability level.
- Reservations are required for all private lessons.
- Private lessons are non-transferable and must be used during the season of purchase.
- Instructor requests are welcomed and encouraged. Let us know your preferred instructor at the time of booking. Our team will work hard to honor your instructor request however, this may not always be possible.
- SSCS reserves all rights to schedule based on instructor availability.
- Season passes, lift tickets and equipment rentals are not provided as part of this program.
- Season passes can be purchased even if sold out through 12/15 if you are a paid registered student with our Group Validation Code.
- Private lessons meet at Summit Central's main plaza by the center firepit.

Our lesson policy covers terms, refunds, transfers, postponements, and other important information.

Prices shown are subject to change without notice.

Private Lesson Policy

IMPORTANT! Before booking a private lesson, please read our policy for important information about reservations, postponements, rescheduling, and more.

Reservations

- Reservations must be made at least 48 hours before your desired lesson date and time.
- Our busy weekend and holiday periods book-up early; ensure your preferred lesson date and time by reserving online as far in advance as possible.

Check-in Requirements

- Students that check in late will be given their lesson until their scheduled end time.
- To ensure you or your child arrives on time, please plan your travel and parking time accordingly. Travel and parking time increases drastically on weekends and holidays.

Instructor Requests

A specific instructor may be requested. SSCS will always attempt to fulfill the request, however, we may need to assign your lesson to an alternate instructor if the originally requested is:

- Not scheduled to work on your date of reservation or calls in sick.
- Already booked for another lesson.

Additional Students

Up to two additional students are welcome. They must be close to the same age and/or ability level and must be signed up when the initial bookings are made. The additional student fee will apply when the initial booking is made and will be paid by the original registering party.

Refunds & Rescheduling

Private lessons are non-refundable. We do not offer credits or partial refunds for private lessons unless it falls in the parameters listed below. Private lesson reservations must be used during the same season of purchase. In the event of an unexpected closure of Interstate 90 or the unexpected closure of The Summit at Snoqualmie, we will contact you to reschedule the lesson. If I-90 and The Summit at Snoqualmie are open your lesson will continue as scheduled. This is a mountain environment with varying weather and road conditions, we are still open even when chains are required for pass travel. Plan accordingly by calling 511 from your cell phone or checking our website which has links for roads, weather and cameras.

Reservation Changes

Private lesson reservations can be changed but are non-transferable.

- Reservations can be changed for no additional fee if made more than five (5) days before the lesson date.
- Reservations rescheduled with less than five (5) day's notice, but more than 48 hour's notice are subject to a \$50 rescheduling fee per student per lesson.
- Reservation change requests made with less than 48 hour's notice and no show/no calls are not eligible to reschedule and will be charged in full.

Contact SSCS To Change Your Reservation

Don Best 206-853-0550 & Tracy Hill 206-455-1977 donandtracy@snowsportsconsultingservice.com

SSCS Office Hours Monday-Friday 9AM-5PM

Refund Requests

We reserve the right to refund at our discretion. Refunds may be made up to the full amount you paid for your lesson program, minus any fees or charges to your credit card or as a credit towards a future service. The option to submit a refund request is only available for participants that have not taken any part of their Private Lesson Program.

Requests Made By November 15

Students have the option to get a full refund of the amount paid for their program without incurring additional fees if a refund request is submitted by November 15.

Requests Made November 16 - December 15

Refund requests submitted between November 16 and December 15 will be honored minus a \$55.00 processing fee.

Requests Made December 16 – December 26

Refund requests submitted between December 16 and December 26 will be honored at 50% of the amount you initially paid for the program.

Requests Made After December 26

Refund requests submitted after December 26 may mean forfeiting the entire cost of the program if we cannot, with reasonable effort, fill the spot you were holding during our registration period.

Partial Refunds

We do not offer make-ups, refunds, or credits for a participant that is absent. Absence means forfeiting that program day and may mean moving to a different group. We do not give credits and/or refunds for participants missing all or part of a program.

Refund Requests Due To Injury

Conditions apply for incidents such as major physical impairment. Please contact us and be prepared to send us a note from your doctor. Any refund will be pro-rated.

Refund Requests For Relocation

Conditions apply for situations involving re-location. Please contact us and be prepared to show documentation of your relocation (i.e., Lease, Job Offer, Utilities Bill in your name, etc.). Any refund will be pro-rated.

All refund requests must be submitted via email: info@snowsportsconsultingservice.com

Participation Agreement & Release I (we) recognize that skiing/snowboarding are hazardous sports that can result in serious injury or death. I (we) voluntarily made a choice to participate in this activity and accept the risks inherent in skiing/snowboarding and in the ski area/mountain environment. I (we) also understand that there is a risk of catching or spreading the COVID-19 virus. I (we) accept my (our) responsibility to be informed, to behave prudently, to ski safely and to read and abide by the Skier's Responsibility Code and all other posted behavior notices. I (we) agree that I will not sue or make a claim against Snow Sports Consulting Service, LLC, Boyne USA Inc., or any of its owners, officers, agents, or subsidiaries, including but not limited to, Ski Lifts Inc., and the U.S. Government or any of (their/its) employees, agents, contractors, subsidiaries, officers ("Released Parties") for any loss, illness, injury or damage resulting from any cause including negligence, which arises out of my participation in any activity at the ski area, including but not limited to, use of the slopes, equipment, or any of the facilities or services on the premises. I (we) further agree to RELEASE, HOLD HARMLESS, and INDEMNIFY Snow Sports Consulting Service, LLC, Boyne USA Inc., or any of its owners, officers, agents, or subsidiaries, including but not limited to, Ski Lifts Inc., and the U.S. Government or any of (their/its) employees, agents, contractors, subsidiaries, officers ("Released Parties") for any loss, illness, injury or damage which arises out of my participation as described above. This release is also binding as to any other person, including all family members, heirs, and executors.

If I am signing on behalf of a minor: I accept full responsibility for all medical expenses and claims related to the minor's participation in any activity as described above. I agree to RELEASE, HOLD HARMLESS, and INDEMNIFY the Released Parties from all claims brought by or on behalf of the minor.

Students will be expelled from this ski/snowboard program without refund for being willfully disobedient, possession, use or sale of tobacco, alcohol, or controlled substances, vulgarity, stealing, gambling, fighting, not following CDC, Summit at Snoqualmie, Snow Sports Consulting Service, LLC guidelines regarding the COVID-19 virus, leaving the ski area or for using non-approved transportation. If the ski/snowboard program is canceled for a day(s), the program is automatically extended until the program is completed. If the program is not completed by the end of March, any remaining on-snow lessons will be refunded minus the lessons taken. All other refunds are only considered if a student must withdraw based upon the parameters above. This program provides employment, services and privileges regardless of race, color, creed, sex, religion, age or national origin.

For Participants under 18 years of age, parent/guardian acceptance is required.

BY COMPLETING THE INFORMATION BELOW, I REPRESENT THAT I AM A PARTICIPANT, PARENT, LEGAL GUARDIAN OR OTHERWISE LEGALLY AUTHORIZED TO SIGN ON THEIR BEHALF.

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**I agree for all Participants.
I state that I can sign for all Participants.**

Name

Date